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PATENT APPLICATION
Attorney Docket No.: 48278.258599

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE JUN 10 2002

APPLICANTS: THOMPSON *et al.*

Technology Center 2100

SERIAL NO.: 09/419,266

GROUP ART UNIT: ~~2761~~ 3623

FILED: 15 October 1999

EXAMINER: COLON, C. M.

TITLE: SYSTEM AND METHOD FOR PERFORMING
SUBSTITUTE FULFILLMENT

CERTIFICATION UNDER 37 C.F.R. § 1.8

I hereby certify that this document and any attachments referred to herein, are being hand delivered on 6 June 2002 to the United States Patent and Trademark Office, Arlington, VA 22202.

Terry A. Goad
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REPLY

Dear Sir:

In reply to the outstanding non-final Office Action dated 14 March 2002 Applicant submits the following amendments and remarks: